

Migration to New Clinical System

The Medical Centre is currently undergoing the process of changing our clinical system. The new system will be fully integrated by 28th March 2018 but our current clinical system will cease on 19th March 2018. Due to this, there are a few things our patients need to be aware of:

MEDICATION:

The clinical staff will be unable to prescribe during this period.

If you are aware that you may need a new prescription between Friday 16th March and Wednesday 28th March for your medication including repeat contraception, please ensure you book in to see your GP/Nurse before the end of term and they will be able to post date a prescription for you so that you are not without any medication during this time.

ONLINE ACCESS:

We are currently not accepting any new registration forms for access to Online Services.

Patients who currently have access to Online services will need to contact the Medical Centre after 9th April via email (med.centre@lboro.ac.uk) to have their access re-instated as your access will be removed during the migration process.

TECHNICAL GO LIVE DATE:

On Tuesday 27th March, all systems will be down as they process the final data transfer. On this day we will be holding emergency only clinics.

If your condition or query is not urgent, please try to avoid calling or visiting the Medical Centre on this day as we will be unable to access your records to help deal with your problem promptly.

NEW REGISTRATIONS:

We will stop registering new patients between Friday 9th March and Monday 9th April.

If you require urgent medical advice/care, you will need to call NHS 111 or visit the Loughborough Urgent Care Centre.

STAFF TRAINING DAYS:

The practice may be closed due to staff training over the next few weeks. To avoid disruption to services, we will be holding over lunch time where possible. Any closure dates will be updated on our Practice Website.

FOLLOW UP APPOINTMENTS:

If you require a follow up appointment with your GP/Nurse, please ensure you book in with them before the end of term (16th March).

During the Easter break, we will have reduced appointments, the majority of which will only be available to book on the day.