



Thank you for registering with the University Medical Centre - Academic Year 2020/2021

Dr Vaghela and Dr Gill
Medical Centre
Loughborough University,
Ashby Road, Loughborough,
Leicestershire, LE11 3TU

Appointments: 01509 277577
E-mail: med.centre@lboro.ac.uk
Practice website:
www.lborounimedicalcentre.co.uk

Opening Hours:
Monday to Friday 08:00 to 18:30
(Reception closed Mon-Fri from 17:30)
Weekends/Bank Holidays: Closed

Facebook: follow us on
www.facebook.com/LoughboroughUniversityMedicalCentre/ for practice &
university updates and events.

**** Please remember to social distance and wear a face covering in accordance with Government guidelines ****

Booking an appointment

You can book an appointment by telephoning us on 01509 277577. We do not offer a walk-in service.

During the current pandemic we have revised how we assess patients and a telephone consultation will be booked with a clinician. We also conduct video consultations and a clinician may want to see you face to face depending on the problem you have.

Some patients feel more comfortable with a chaperone during a physical face to face consultation. If you would like a chaperone during your appointment please tell us in advance and a member of staff will be made available.

Register for Online Services

To register for online patient services, please visit our website www.lborounimedicalcentre.co.uk and complete an online access registration form. Return your form to us via email med.centre@lboro.ac.uk with a copy of 2 forms of photo ID.

Once registered, you will be able to access the following services:

- Order Repeat Prescriptions
- View your medical records.

Confidentiality and Consent

As a Medical Centre, confidentiality is of utmost importance to us. When you turn 18 years old, your parents will no longer be able to access your records or discuss any medical conditions with us without your written consent. We also advise patients to book and cancel their own appointments to prevent any confidentiality issues and ensure you update your contact details with us throughout your time here.

General Data Protection Regulation (GDPR)

GDPR is a law that replaced the Data Protection Act 1998. In order to provide you with appropriate healthcare services we will hold your personal, sensitive and confidential data.

Please visit our website to view our Privacy Notice.

Self-Care

Pharmacists are qualified healthcare professionals who can assess and advise on many minor ailments including but not limited to:-

- coughs and colds
- headaches
- hay fever
- thrush
- sickness and diarrhoea

First-Aid kits are available to buy from high street pharmacies and we strongly advise you to familiarise yourself with its contents and uses. To find your nearest pharmacy, for more advice on how to manage your symptoms or where to go for treatment, you can visit the practice website www.lborounimedicalcentre.co.uk or go to www.nhs.uk

Medication and Electronic Prescribing Service (EPS)

We recommend you bring at least 2 months' supply of any regular medication with you to University. When your registration has been accepted please contact us and book a consultation with a clinician to have any regular medications added to your record.

We use EPS (Electronic Prescribing Service) and you will be able to collect medication directly from your nominated pharmacy.

Clinics and Services

As well as ongoing medical conditions, our GP's can also see you for the following:

- Chronic diseases
- Contraception services including coil and implant fittings
- Psychological reviews
- Minor Procedures
- Antenatal/Postnatal Care
- Child health surveillance
- Conditions requiring referral to other services

Our Nurses are highly qualified and provide a range of services including:

- Minor Illness / Injury Clinics
- Repeat Contraceptive services
- Sexual health clinics
- Travel clinic
- General Nursing services

Out of Term / Medication

Please contact us approximately 2 weeks BEFORE leaving University to order sufficient regular medication to cover the out of term period.

Dentist

Our clinicians are unable to treat dental problems. There is a dental practice on campus or you can find a Dentist by visiting www.nhs.uk.

What to do when the Medical Centre is closed

- For medical advice, call NHS 111 or visit www.111.nhs.uk
- For urgent medical attention, visit Loughborough Urgent Care Centre, Hospital Way, Loughborough, Leicestershire, LE11 5JY
- If you need immediate emergency care, call 999 or visit your closest A&E. (***this should only be used to treat serious and life threatening emergencies***).



Stop the spread of Coronavirus

- Wash your hands regularly
- Follow social distancing advice
- Wear a face covering / mask
- For the latest Government advice go to www.gov.uk
- For NHS guidelines www.nhs.uk